

## **PERSONAL TRUST WILL CONTINUE TO OPERATE DURING THE LOCKDOWN**

The last few weeks have been unprecedented, with the emergence of what is first and foremost a human tragedy, affecting hundreds of thousands of people. The coronavirus is exponentially changing how we live and work, and also has a growing impact on the global economy.

This update is intended to provide you with the confidence and hope that we can all overcome this scourge by working together. We are taking the outbreak of the Coronavirus very seriously and our thoughts are with all those affected.

As a responsible business, we are acutely aware of the need to protect our staff and clients and comply with the lockdown measures implemented by President Cyril Ramaphosa in his address on 23 March 2020.

In line with President Ramaphosa's directive for total lock-down from midnight on Thursday 26 March until 16 April, we would like you to know that Personal Trust is putting the following measures into place:

- As an essential financial service, we are open for business, but our staff will be working from home from Friday 27 March. Although we continue to prioritise service delivery, it is possible that connections or turnaround times could be slightly delayed.
- The best way to communicate with Personal Trust is via our switchboard which is fully operational. Please call the number 021 689 8975 and your call will either be redirected or a message will be taken.
- To communicate directly with your trust officer, please email or call the switchboard number.

We remain committed to being of service to you. Should you need to discuss your investments or need anything, please get in touch with your Trust Officer.

We call on all South Africans to heed the call to stay home and help flatten the curve. Please look after yourselves and your families during this time.

*27 March 2020*